

# Travel Assistance



We bring added value to our group life and AD&D insurance programs by providing access to 24-hour emergency travel assistance services provided by Europ Assistance USA (EA). The services are available to active employees and their families when traveling for business or pleasure 100 or more miles from home.\* Because the service is included in the pricing of the group insurance program, with no extra work for benefits staff, travel assistance is another way employers “get more out of life.”

## Features of the program:

- **24-hour access to emergency medical assistance** — virtually anywhere in the world — including help in locating a physician or dentist; gaining admission to a treatment facility; transport or evacuation to the nearest hospital or treatment facility and replacement of medication or eyeglasses.
- **Emergency travel arrangements** — for dependent children to return home; to bring a family member or friend to your hospital bedside; to book or change airline, hotel and car rental reservations and to return mortal remains for burial.
- **Communication assistance** — relaying emergency messages to friends, relatives or business associates, finding an English-speaking doctor or providing an interpreter in all major languages.
- **Legal or financial assistance** — recovering lost or stolen luggage and documents; emergency cash advances; posting of bail bond and locating an attorney.
- **Pre-trip resources** — offering information about passports and visas, immunization requirements, currency conversion, time zones, weather conditions, travelers’ alerts and more.

## Getting more out of life with travel assistance:

- **Increased value of the life insurance program** — cost is included in the premium.
- **Enhanced employee productivity** — assistance and information ease travel concerns; less time spent resolving travel issues.
- **Higher employee satisfaction** — travel assistance viewed as a valuable benefit.
- **No additional workload** — we handle program implementation and communication and EA provides all services.

## Europ Assistance USA (EA)

For nearly 45 years, EA has been helping travelers in emergency situations. Today, EA has 5,000 employees and a network of 850,000 multilingual service professionals — doctors, nurses, dentists, translators, drivers, pilots, escorts, attorneys, triage specialists — serving members in over 200 countries and territories worldwide.

\* Students who are eligible dependents under the group life insurance plan and living more than 100 miles from home are covered at school.

Services provided by Europ Assistance USA are their sole responsibility.  
The services are not affiliated with Minnesota Life, Securian Life or its  
group contracts and may be discontinued at any time.

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